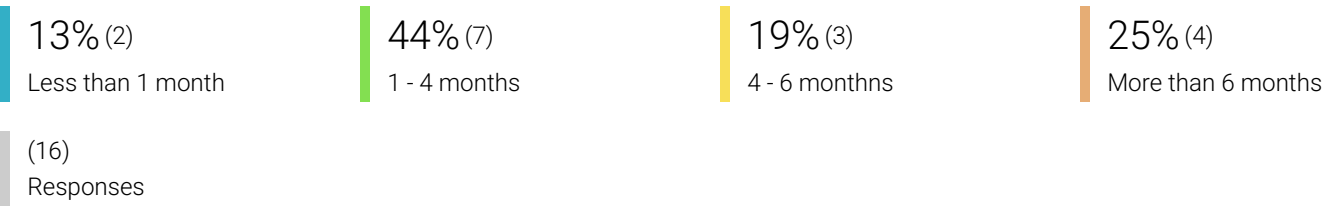


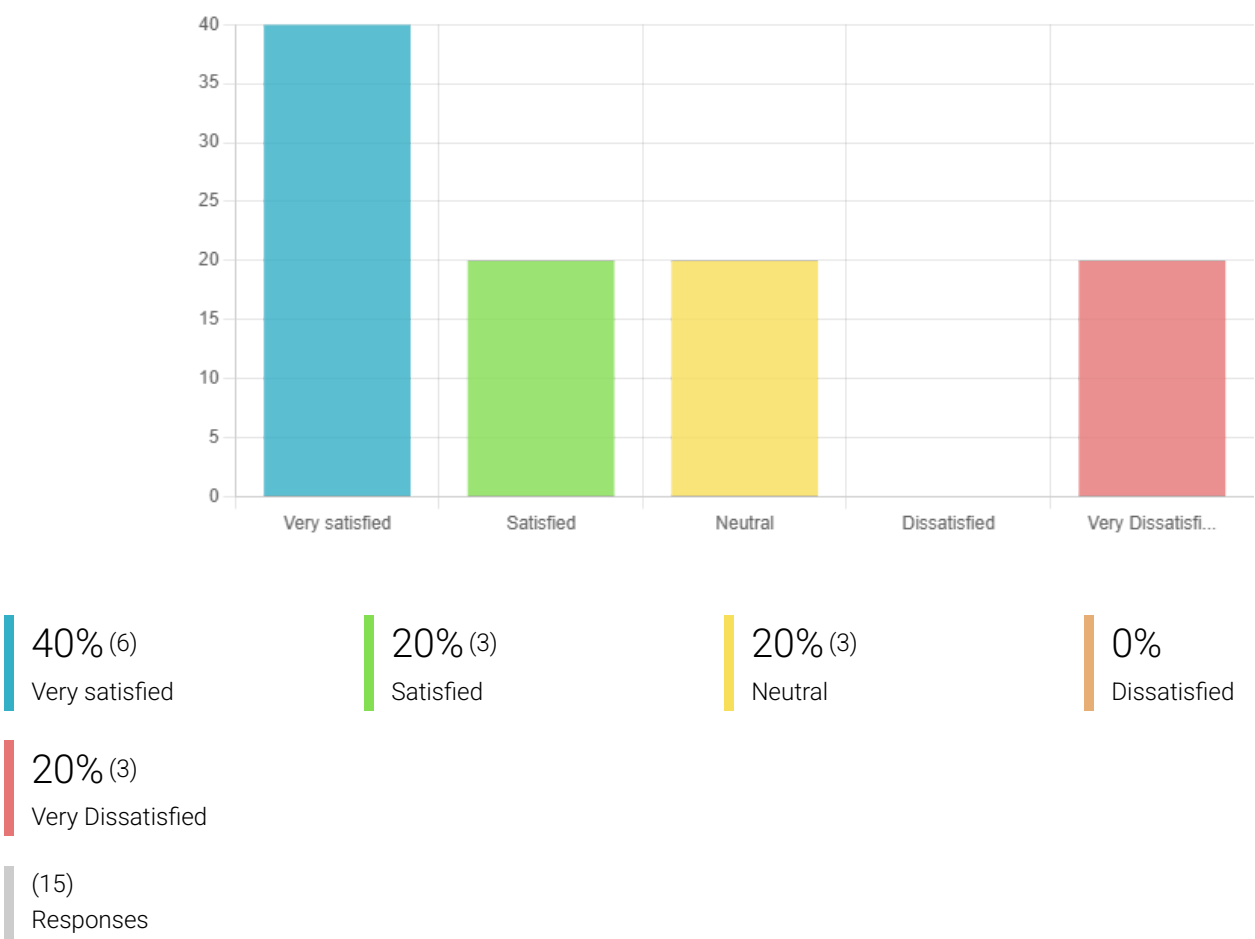
Hospital Waiting Time for Surgeries

Survey results of the Grey Power Rotorua Association

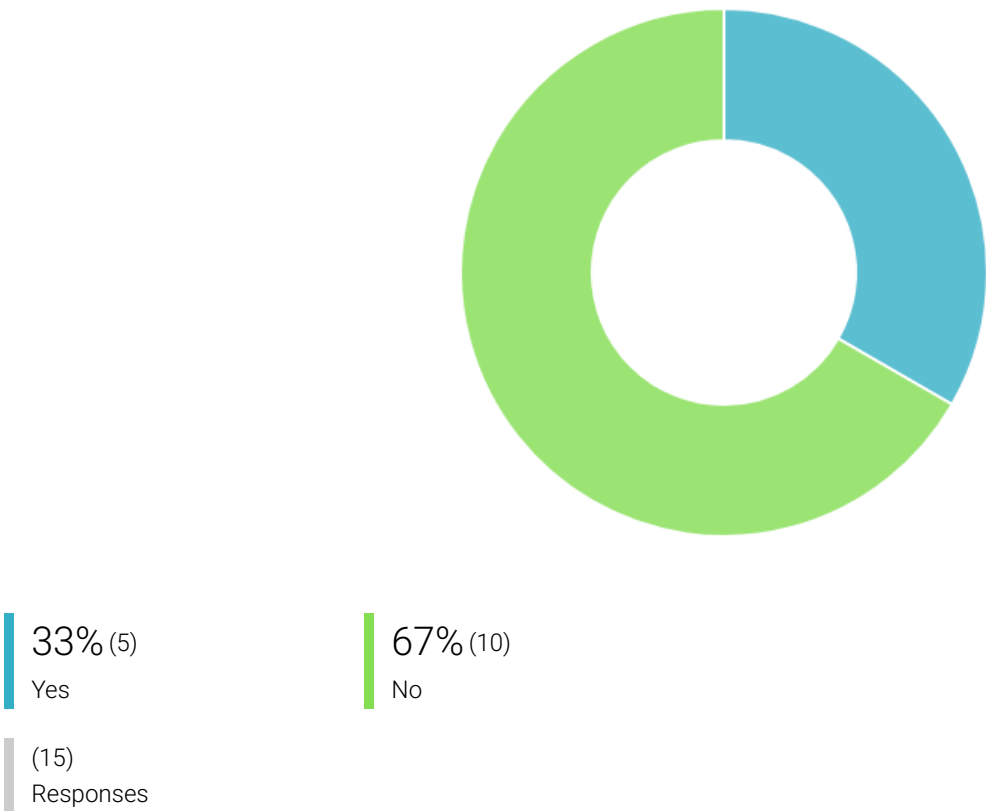
1 How long did you wait for your hospital appointment after your referral?



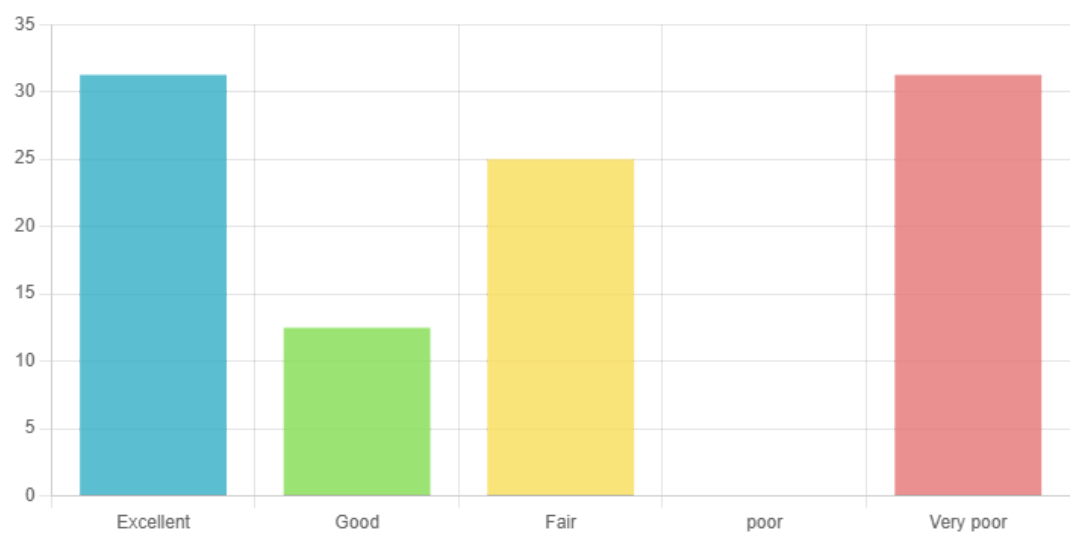
2 How satisfied are you with the communication you received about your appointment?



3 Did you receive updates or information while waiting for your appointment?



4 How would you rate your overall experience with waiting times?



31% (5)
Excellent

13% (2)
Good

25% (4)
Fair

0%
poor

31% (5)
Very poor

(16)
Responses

5 Do you have any other comments or concerns?

I am still waiting for Diep reconstruction surgery 2 years after the end of breast cancer surgery and treatment. I have had no contact from the hospital at all regarding this. I have asked the oncologist - who were the last team to see me and the chemo nurses at the last treatment, but no word. While I understand this is not a life threatening surgery, I feel as though my case has been "lost" in the system due to inadequate resources.

I was 100% told that I was not eligible for publicly funded cataract surgery!!! Cost me over \$8000. They didn't know my bank balance so it must have been:- a. my ADDRESS that they based their decision on. or b. access to IRD RECORDS. I had worked 58 years full time. I also worked on my days off to assist with my husbands work as well as raising a family. As it so happened I am extremely thrifty and had savings to pay, but how did the hospital know this.? As OTHER GREY POWER MEMBERS KNOW, PEOPLE OF OUR GENERATION TOOK RESPONSIBILITY FOR OUR OWN WELFARE AND ANY PERKS WE HAVE, HAVE BEEN EARN'T BY OUR OWN EFFORTS. Just sounding off, I have fairly good health and thankfully, I am not any hospital waiting list

!!

I've had no problem with system and also received a very informative letter advising what the process is from this way forth.

I have been in pain with mobility problems from arthritic hip for 18 months. My GP initially made a referral to outpatients Sept 2024 but only after an xray which took 16 weeks showed arthritis. It took another 16 weeks from GP referral to get an OP appt in February this year. In Feb the pain had lessened and I was discharged! In the 8 months since pain has substantially worsened so much that I can hardly walk, am unable to work or garden, and am taking morphine based pain killers day and night. I saw my GP again and she has referred me for another xray I have received another letter saying the xray will be 16 weeks away. Since then my GP has referred me back to the outpatient clinic and a few weeks later I received another letter saying the wait time for an appointment was 16 weeks. I contacted the surgical wait staff to see how long surgery would be after seeing a consultant in outpatients and was told between 16 weeks and a year. These wait times are appalling. My activity level and fitness have been severely compromised. When people can't get surgery and we are left in pain day and night we are unable to function, enjoy life, contribute to community or work and live independently. Simeon Brown please fund and staff our public hospitals and fix the health system.

Completely satisfied with my care

No

It was 3 months from the referral to the specialist consultation and another 3 months for the cataract surgery. However, after the long period over which my cataracts developed, this appeared quite quick.

I am a "frequent flyer" for surgery for squamous cell carcinomas. While this is not an elective surgery, waiting times have varied but recently have been about 3-6 weeks which is very good.

I saw a specialist at Rotorua who referred me to Waikato hospital for an ankle replacement only to be told by Waikato they couldn't fit me on the waiting list. Five months later I saw the specialist at Rotorua hospital again who said it really needed to be done but he would have to word his referral different so Waikato hospital would see me. A month later I received a letter from Waikato hospital to say I'm on the waiting list. I'm not holding my breath about when the op will happen even though I'm restricted to what I can do.

I have been fortunate to not require any of these surgeries, HOWEVER, having been a Registered Nurse, the majority of the time being a Theatre Operating Nurse, I know that for so many people to get to see a Specialist is usually over six months for hip and knee replacements. They are in such pain by the time they get to theatre, it is dreadful to see. Cataract wait times are no better. Hernias are not going to be done unless they become incarcerated.

As one gets older quality of life is important. It's a shame these last few years can't be pain free.

Very pleased with my Cataract wait time 6 weeks from consultation to operation

Excellent and responsive treatment from both Rotorua hospital and Waikato cancer centre.

I had fall at home they got me to hospital by ambulance so once there we finally got some action on the fall and my heart valve problem? The Doctor in Waikato had decided to only do private patients and no other doctor had been allocated the people he had been seeing! So if you want to get something done have fall or some reason to go to hospital by ambulance and once in there you actually get a chance to see a doctor?great system?

Would hate to get really sick